



Setting Standards

Conference Program

Cultural Diversity in Ageing Conference 2018

15 June | Arts Centre Melbourne

8.15	<i>Registrations open</i>	
9.00	Welcome and introduction	Ljubica Petrov, Manager, Centre for Cultural Diversity in Ageing
	Welcome to Country	Wurundjeri Elder TBC
9.15	Our care our way: Aged care services for Aboriginal peoples	Noeleen Tunny, Policy Officer, Victorian Aboriginal Community Controlled Health Organisation (VACCHO), Stephanie Suter, Mungabareena Aboriginal Corporation, Rhonda Watson, Aboriginal Community Elders' Service (ACES)
9.45	Focusing on solutions and strategies that improve aged care outcomes for older people from CALD backgrounds	Cristina Giusti, Director of Policy – Ageing & Disability, Federation of Ethnic Communities' Councils of Australia (FECCA)
10.15	Introduction to Inclusive Service Standards: A resource for aged care services	Ljubica Petrov, Manager, Centre for Cultural Diversity in Ageing
10.30	<i>Morning tea</i>	
11.00	Consumer Directed Care (CDC) and Vulnerable Aged People	Dr Olga Kanitsaki AM, Former Head of the Department of Nursing and Midwifery at RMIT University, and the first Professor of Transcultural Nursing
11.30	Panel session: Excellence in Cultural Diversity in Ageing	Pamela Bibby, Access & Support Worker, Rights Information and Advocacy Centre Inc. Chris Lacey, Chief Executive Officer, Multicultural Communities Council of Illawarra Henrietta Podgorska, Senior Community Engagement Coordinator, Umbrella Multicultural Community Care Services Alexis Hughes, Policy Advisor, MiCare
12.30	<i>Lunch</i>	
1.30	Diversity and Aged Care Quality Standards	Ann Wunsch, Executive Director Operations, Australian Aged Care Quality Agency
2.00	Accessing interpreting services via TIS National	Julie Hallifax, Senior Account Manager and Michael Edwards, Manager, Client Liaison, Translating & Interpreting Service (TIS National)
2.30	Five good reasons you should use Health Translations	Matt Loads, Head of Communications, Centre for Culture, Ethnicity & Health
2.45	<i>Afternoon tea</i>	
3.00	Journey to becoming an inclusive organisation - Uniting's Cultural Diversity Strategy	Margaret Teuma, Service Excellence Specialist CALD, Practice & Quality, Uniting
3.30	Bolton Clark Diversity Framework and support resources	Jaklina Michael, Manager Diversity, Bolton Clarke
3.45	Closing comments	Ljubica Petrov, Manager, Centre for Cultural Diversity in Ageing
4.00	<i>Event concludes</i>	