

Harmony Week Video Launch

The Voices of Multicultural Community Leaders & their Visions for a more Inclusive Aged Care System

Wednesday 22 March 2023



OUR VISION

All aged care consumers in Australia experience inclusive and accessible care

OUR PURPOSE

To build the capacity and capabilities of Australian aged care providers to deliver services that are welcoming, inclusive and accessible

OUR SERVICE AREAS



Inclusive practice
training and workshops



Capacity building to
promote cultural inclusion
and equity



Diversity advice and
consulting

The Centre for Cultural Diversity in Ageing is supported by Benetas & funded by the Australian Department of Health and Aged Care through the Partners in Culturally Appropriate Care (PICAC) program.

What is Harmony Week?

Harmony Week is a time to celebrate Australian multiculturalism.
Australia is one of the most successful multicultural countries in the world.

The message of Harmony Week is everyone belongs. It is about inclusiveness, respect and belonging for all Australians, regardless of cultural or linguistic background.



Did you know?

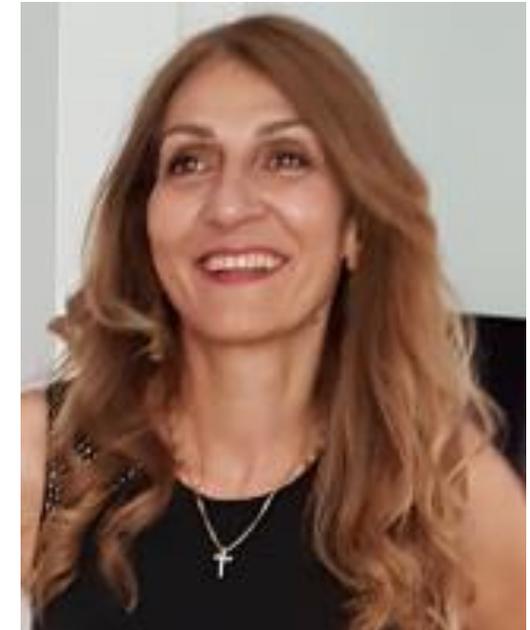
- There are over **420** languages spoken in Australia including **183** Indigenous languages. (Source: SBS)
- The top 5 languages used at home, other than English, are **Mandarin, Arabic, Vietnamese, Cantonese and Punjabi.** (Source: Census 2021)
- Around **37%** of people over 65 years were born overseas. (Source: Census 2021)
- The 2021 Census data collected information from more than **120** religions and faiths.

Nadereh Edwards

Nadereh Edwards is a specialist in engaging and building the capacity of seniors and senior clubs' leaders. She has over 25 years experience working in Australia and the UK's community and not-for-profit sectors.

Nadereh currently works at Spectrum coordinating the Northern Federation of Ethnic Senior Citizens Clubs in Melbourne.

This initiative provides a platform for older people from culturally and linguistically diverse backgrounds to have a stronger voice in matters that affect them.



Spectrum - Northern Federation of Ethnic Senior Citizen Clubs





The Northern Federation of Ethnic Senior Citizens Clubs (Federation in Short) is a community empowerment platform, giving a stronger voice to ethnic senior clubs.

We promote and advocate for the importance of positive ageing strategies and social connectedness by celebrating diversity and recognising how the same issues could affect all communities.



Northern Federation
of Ethnic Senior
Citizens Clubs





Empowering senior clubs to successfully find solutions to common issues affecting the ageing population.



The Federation is coordinated by Spectrum and offers activities that include training, assistance in preparing funding applications and administrative support in meeting funding requirements, resources and information on relevant activities and programs to the member clubs.



Advocating and leading change for a more inclusive Australia.



Empower.
Connect.
Advocate.



Contact us

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The one thing I'd change about aged care





Celebrating culturally & linguistically diverse
Senior Citizen Club volunteers



Q&A

Where to go for support

Centre for Cultural Diversity in Ageing Diversity Webinar Series 22-23



July Free Translations in Aged Care

Aug Collecting Diversity Data to Promote Inclusive Services

Sep The Inclusive Service Standards for Beginners – Diversity Coaching Workshop

Oct Ten Steps to Developing a Diversity Plan

Nov Supporting Older People from Culturally Diverse Backgrounds with a Hearing Impairment

Feb Food for Thought – the Link between Food, Culture & Identity

Mar Harmony Week Video Launch –The Voices of Multicultural Community Leaders & their Visions for a more Inclusive Aged Care System

Apr Recognising Multifaith Initiatives in Aged Care

May Culturally Diverse Perspectives on Mental Health Care

June Cultural Awareness Walk & Talk – Hidden Culture/Decolonising Melbourne with Uncle Shane Charles (Face-to-Face Victoria)

Book at bit.ly/DWS-22-23



CPD All webinars can be counted as time spent relating to Continuing Professional Development for nurses to meet the CPD registration standard

Have your say survey on our homepage

The image shows a screenshot of a website homepage with a grid of navigation buttons. The buttons are arranged in two columns. The first column contains four buttons: 'Multilingual Resources', 'Good Practice Stories', 'Inclusive Service Standards and Resources', and 'Practice Guides'. The second column contains three buttons: 'Training and Professional Development', 'Register for Bilingual Directories', and 'Have your say to improve the Australian Aged Care system for CALD seniors'. The last button in the second column is circled in red.

- Multilingual Resources
- Good Practice Stories
- Inclusive Service Standards and Resources
- Practice Guides
- Training and Professional Development
- Register for Bilingual Directories
- Have your say to improve the Australian Aged Care system for CALD seniors

culturaldiversity.com.au

Everybody has a story – free learning module



Everybody has a story

Delivering culturally inclusive care



Everybody has a story: Delivering culturally inclusive care module by the Aged Care Quality and Safety Commission was created in partnership with the **Centre for Cultural Diversity in Ageing**.

To learn more visit:

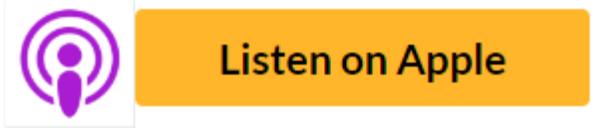
culturaldiversity.com.au/training-development/everyone-has-a-story

Podcast



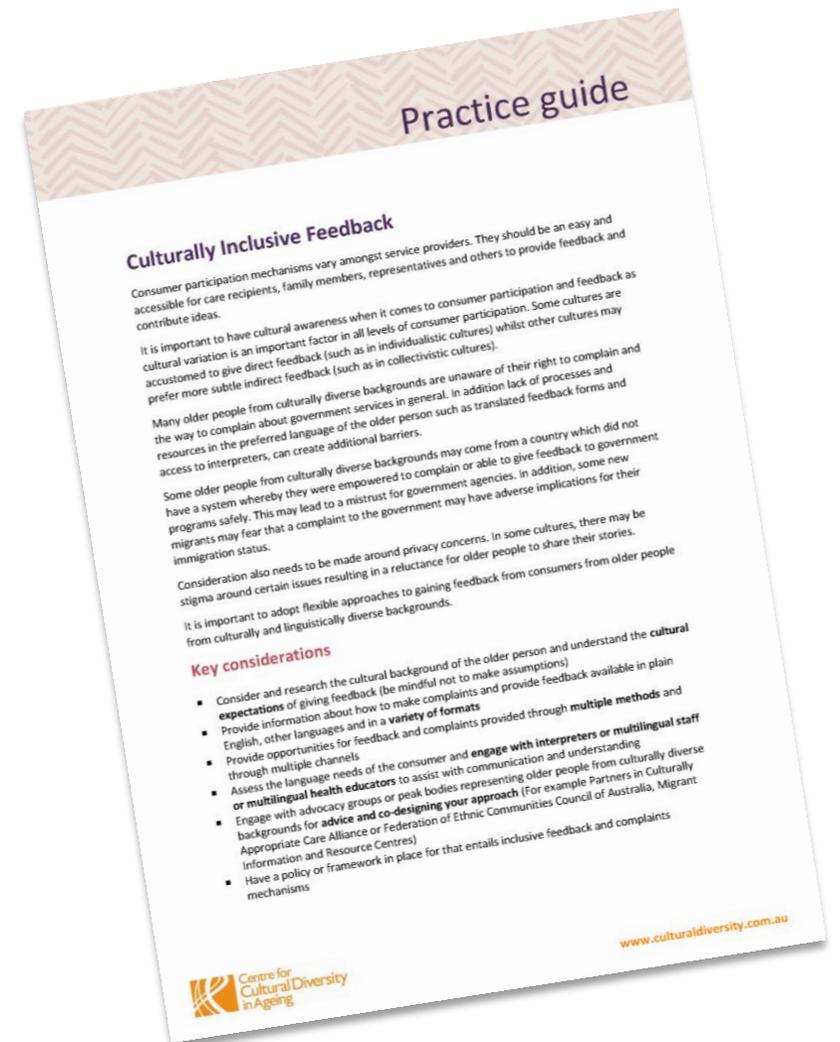
To listen visit:

culturaldiversity.com.au/news-and-events/podcasts



Practice Guides

- Culturally Inclusive Feedback
- Communication
- Data and Demographics
- Food and Nutrition
- Living Environment
- 10 Steps to Developing a Diversity, Equity and Inclusion Plan in Aged Care
- Spiritual Support
- Working with Bilingual Staff
- Interpreters Policies
- Culturally Appropriate Dementia Care
- Digital Inclusion
- Accessing Interpreter Services
- Effective Co-design with Consumers from Culturally and Linguistically Diverse Backgrounds



Download from
culturaldiversity.com.au

Poster

SUPPORTING YOUR ORGANISATION TO BECOME CULTURALLY INCLUSIVE

The Centre for Cultural Diversity in Ageing

WE CAN SUPPORT YOU WITH

- How to apply culturally inclusive care for your consumers and their families
- Diversity and inclusion training and tailored consultations
- Links to multilingual aged and health related resources

Funded by the Department of Health through the Partners in Cultural Appropriate Care Program

 **PICAC**
alliance
Partners in Culturally Appropriate Care

 **Centre for Cultural Diversity in Ageing**
Supported by Seniors

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Visit culturaldiversity.com.au

Download from

culturaldiversity.com.au/about/promotional-posters

Different languages, same aged care

One of the 2021 Aged Care Royal Commission's key recommendations was to ensure that diversity is core business in aged care. **Different languages, same aged care** is funded by the Department of Health and Aged Care in partnership with Icon Agency and aims to:

- Enhance the ability of senior Australians to access information through the timely and targeted provision of translating and interpreting services
- Produce and translate information to allow aged care providers to communicate key written messages to their care recipients in languages other than English and other accessible formats

Aged care providers can request in-language materials through a dedicated website by registering their request + any additional materials they want translated at

diversityagedcare.health.gov.au

Partners in Culturally Appropriate Care program

The Centre for Cultural Diversity in Ageing is funded through the Department of Health and Aged Care, PICAC program.

The Centre forms part of the PICAC Alliance, a national body comprising PICAC funded organisations across Australia.

The Alliance aims to be a voice and discussion conduit into information, training and resources to inform aged and community care services.

picacalliance.org



Thank you!

Thank you for participating today.

For more information, good practice stories and resources visit



culturaldiversity.com.au



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[CCDAAUS](#)

Thank you Sarah Burrell-Davis
Digital Content Producer/Consultant
at Red Hat Films for all your support!



RED HAT FILMS