

Applying a Diversity Lens to End-of-Life Care

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PALLIATIVE CARE EDUCATION & TRAINING COLLABORATIVE

PEPA Program of
Experience in the
Palliative Approach

PEPA Indigenous Program
of Experience in the
Palliative Approach

Funded by the Australian Government Department of Health



TASMANIAN
HEALTH
SERVICE



Program of Experience in the Palliative Approach (PEPA)

BUILDING
WORKFORCE
CAPACITY

PROVIDES LINKS
BETWEEN
SPECIALIST

PALLIATIVE CARE
PROVIDERS AND
OTHER

HEALTH
PROFESSIONALS

PROVIDES
PROFESSIONAL
DEVELOPMENT

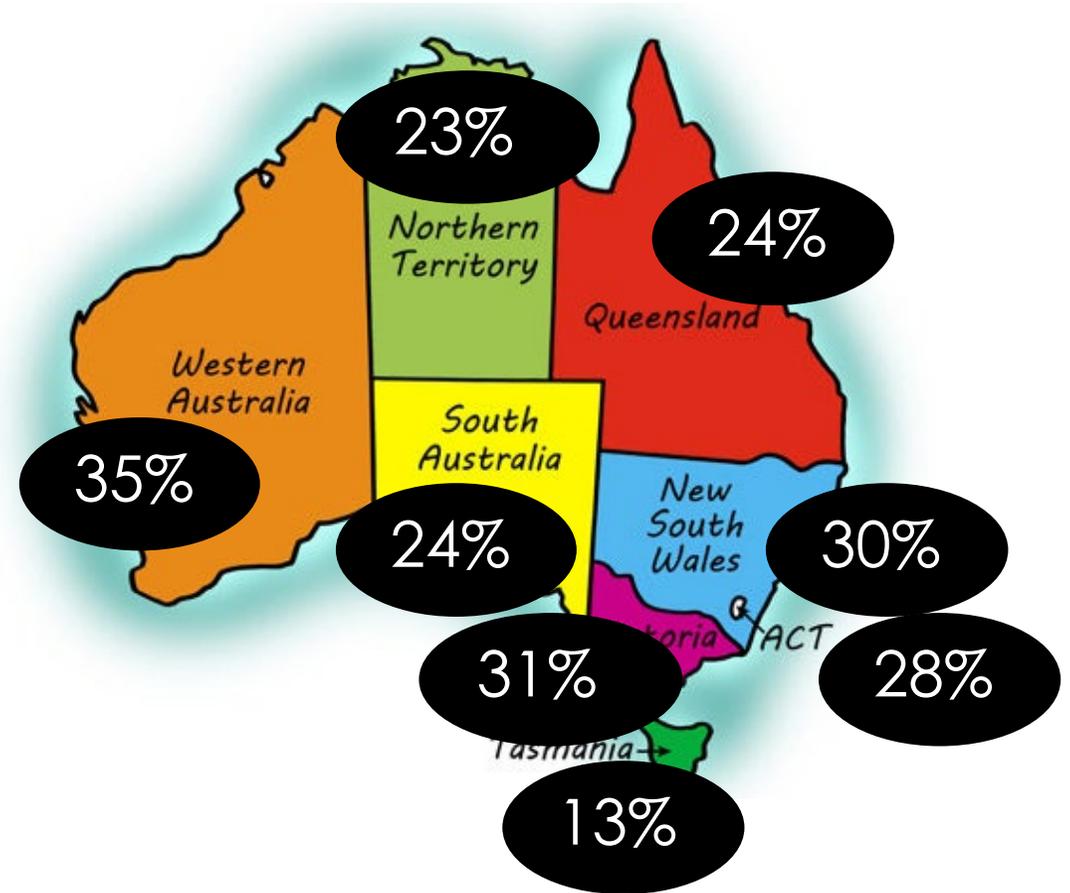
OPPORTUNITIES
FOR CLINICIANS

Aim – To enhance the quality of palliative care service in all health sectors, increasing support for people who are dying, their families and carers. (PEPA, 2020)



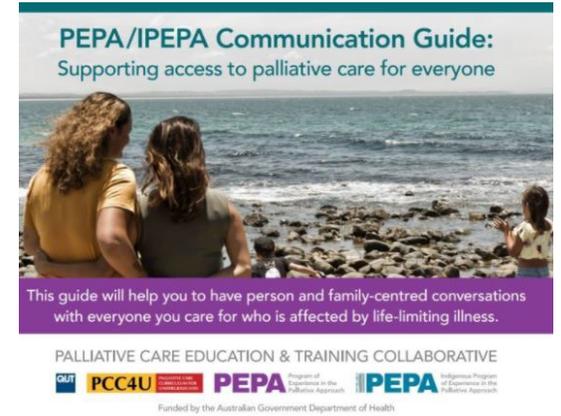
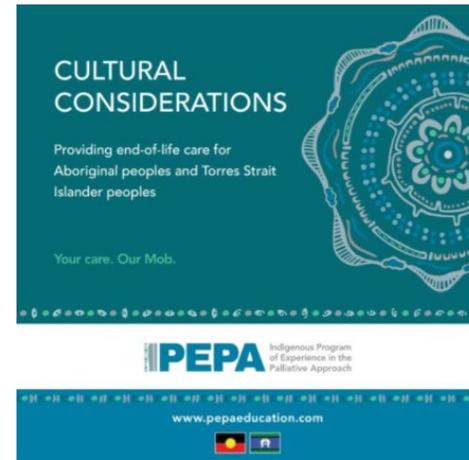
Challenges

- Increasing awareness of cultural and linguistic diversity in Australia
- Developing cultural competency
- Developing communication skills that respect the culturally diverse backgrounds of those living with life-limiting illness
- Embedding culturally-responsive practices in palliative care



Opportunities

- Capacity building
- Organisational
- Reflection
- Resources – Cultural Considerations, Communication guides and quick guides (to share a few)



Learnings

- Communication
- Collaboration



Delivering culturally responsive palliative care

“...quality palliative care ... is respectful of, and responsive to, the preferences, needs and values of individuals. ...It incorporates respect, emotional support, physical comfort, information and communication, continuity and transition, care coordination, involvement of family and carers and access to care”. (AHA, 2019)

